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This consumer report is designed to provide essential information about ICOHS College's policies, safety protocols, student resources, and federal compliance, offering transparency to students, parents, and regulatory bodies. The report meets IPEDS, Title IV, and Clery Act requirements, ensuring that students are informed about campus security, financial aid options, and educational resources.

Institutional Information:

- **Accreditation**
ICOHS College is accredited by the Accrediting Council for Continuing Education and Training (ACCET) and is approved by the Bureau for Private Postsecondary Education (BPPE). These accreditations ensure the institution meets the highest academic and operational standards.
- **Programs Offered**
ICOHS College offers programs in Information Technology, Holistic Health Practitioner, and Professional Massage Therapy. Detailed program information, including course duration, tuition fees, and certification outcomes, can be found on the college's website.
- **Facilities and Equipment**
The college provides modern classroom and lab facilities, equipped with the latest technologies in IT and wellness education. Security cameras are installed throughout the building, and access is controlled via security buzz-in systems for all visitors.
- **Access to Facilities**
Visitors must be buzzed in at the front entrance. Unaccompanied visitors are required to sign in and comply with all security protocols. Security personnel monitor all entrances to ensure the safety of students, staff, and visitors.

Financial Assistance Information:

- **Federal Financial Aid Programs**
ICOHS College participates in Title IV federal student aid programs, including Pell Grants, Direct Subsidized and Unsubsidized Loans, and the Federal Supplemental Educational Opportunity Grant (FSEOG).
- **State and Institutional Aid**
ICOHS provides Cal Grants for eligible California students and various institutional scholarships. Students are encouraged to complete the FAFSA for financial aid eligibility.
- **Veterans Benefits:**
The college is approved for GI Bill® educational benefits for eligible veterans and their dependents.

- *Private Loans and Payment Plans:*
ICOHS partners with TFC Tuition Financing and Sallie Mae for flexible payment plans.
- *Net Price Calculator:*
Prospective students can use the Net Price Calculator available on the ICOHS website to estimate their education costs and potential financial aid.

Academic and Financial Aid Policies:

- *Satisfactory Academic Progress (SAP) Policy*
Students must meet Satisfactory Academic Progress (SAP) standards to maintain financial aid eligibility. The SAP policy includes maintaining a minimum GPA, successfully completing coursework, and progressing within a designated timeframe. Students not meeting SAP standards will be placed on financial aid probation.
- *Return of Title IV (R2T4) Policy*
If a student withdraws before completing more than 60% of a payment period, ICOHS College applies a Return of Title IV calculation to determine the portion of financial aid that must be returned to the federal government. Students are responsible for any outstanding balances after this calculation.

Safety, Emergency, and Compliance Measures

ICOHS College prioritizes campus safety through Clery Act compliance, confidential incident reporting, missing student protocols, and bystander intervention training. Security is enhanced with monitored cameras, timely warnings, fire safety protocols, and regular emergency drills, ensuring the campus community is prepared and protected.

- *Clery Act Compliance*
ICOHS College complies with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act. The Annual Security Report, including three years of crime statistics. This log is kept in the office of the Student Services and Front Desk.
- *Incident Reporting*
Students and staff must report any suspicious behavior or emergencies immediately. An Incident Report must be filled out with details of the occurrence, which will be reviewed by the security team and the IT department.
- *Confidential Reporting*
ICOHS College encourages students and staff to report crimes confidentially. Victims or witnesses can file reports without revealing personal information. These reports will still be included in the annual crime statistics but without identifying the reporting party. ICOHS allows for anonymous reports to the

Student Services Department, which is critical for individuals who may feel unsafe revealing their identity but wish to contribute to campus safety efforts.

- **Missing Student Notifications**

ICOHS College will respond to any missing student report within 24 hours. If a student has been reported missing, ICOHS will immediately begin an internal investigation and notify local authorities. The Student Services Department will be the main point of contact. ICOHS will also reach out to the student's emergency contacts and, if applicable.

- **Bystander Intervention Training**

To create a safer campus environment, ICOHS College provides educational programming for students, staff, and faculty that focuses on safe bystander intervention techniques. These workshops encourage community members to safely intervene in situations where they observe potential harm, including harassment, discrimination, or violence. ICOHS prioritizes the promotion of a supportive community culture where individuals feel empowered to help others without fear of reprisal.

- **Sexual Misconduct Reporting Process**

ICOHS College follows a structured procedure when dealing with reports of sexual misconduct, including domestic violence, dating violence, sexual assault, and stalking. Upon receiving a report, the Title IX Coordinator initiates an investigation following federal guidelines, with interim measures like no-contact orders and academic adjustments provided to protect the complainant. Both parties are informed of the investigation's outcomes, and disciplinary actions are taken accordingly, ensuring a safe and fair environment.

- **Timely Warning Notifications**

ICOHS College will issue timely warnings to the campus community if a crime or potential threat is identified that may pose ongoing risk. These notifications are sent through email, text messages, and posted announcements, ensuring all students, staff, and visitors are promptly informed. The warnings will contain essential details and safety instructions, empowering everyone to take precautions and avoid areas of potential danger.

- **Registered Sex Offender Information**

ICOHS College provides resources and guidance for students and staff who want to access information on registered sex offenders. The school partners with local law enforcement and public databases to ensure the campus community is aware of any relevant updates. The Student Services Department can provide details on how to access this information, as part of ICOHS's commitment to maintaining a safe and transparent learning environment.

<https://www.meganslaw.ca.gov/>

- **Crime Prevention and Safety Tips**

ICOHS College regularly shares safety tips to foster a proactive approach to personal safety. Tips include walking in groups after dark, securing personal belongings, locking vehicles, and reporting suspicious behavior. Educational seminars and handouts will be available to remind students and staff of best practices in crime prevention. ICOHS will also install additional lighting in parking areas and monitor building access to reduce potential security risks.

- *Access the Clery Act Reports*
 - *San Diego Crime Data* ICOHS also provides information on local crime statistics to maintain transparency and safety awareness. [here](#).
 - Access San Diego Crime Data [here](#).
- *Security Cameras and Monitoring*
Security cameras are installed throughout the building to monitor campus activity. These cameras are monitored by the IT Department and security personnel, who are responsible for ensuring the safety of the premises.
- *Emergency Evacuation Procedures*
In case of an emergency, ICOHS College has designated evacuation routes displayed in key locations throughout the campus. All students and staff are expected to familiarize themselves with these routes and participate in regular emergency drills conducted by the college.
- *Emergency Notification*
In the event of an imminent threat, the college will issue timely warnings via email, text messages, and announcements. Students and staff are advised to follow the instructions provided during these notifications, which may include evacuation orders or shelter-in-place directives.
- *Fire Safety Protocol*
ICOHS College is equipped with fire extinguishers throughout the campus, including designated emergency fire alarms located on the first floor. In case of a fire, all students and staff must follow the lighted exit signs to evacuate safely. Fire drills are conducted regularly to ensure familiarity with evacuation procedures. Smoking and any fire-related activities are strictly prohibited within the building to prevent fire hazards.
Fire extinguishers are regularly inspected, and the emergency fire alarm system is tested to ensure functionality. ICOHS is committed to maintaining a safe environment for all occupants.
- *Annual Drills:*
To ensure readiness, ICOHS conducts annual emergency drills for students and staff, ensuring everyone is familiar with safety protocols. After each drill,

feedback is collected, and adjustments are made to improve emergency response.

Disability Services:

ICOHS is committed to ensuring accessibility for all students in compliance with the Americans with Disabilities Act (ADA). Reasonable accommodation is available to students with disabilities. Students can request accommodation through the Student Services Department. ***studentservices@icohs.edu***

Alcohol and Drug Policies

ICOHS College maintains a zero-tolerance policy regarding the use of alcohol and illegal drugs on campus. The manufacture, distribution, possession, or use of alcohol or controlled substances is strictly prohibited.

- *Alcohol and Drug Abuse Programs:*
ICOHS offers support and referrals to substance abuse programs for students and employees who need assistance. Resources such as counseling and external rehabilitation programs are provided for those seeking help.
- *Disciplinary Actions:*
Students or employees found violating the alcohol or drug policy are subject to disciplinary actions, which may include suspension or expulsion, depending on the severity of the violation. All violations are documented, and the Student Services Manager works with affected individuals to ensure proper follow-up.
- *Resources for drug and alcohol abuse prevention include:*
 - The Alcoholism and Drug Abuse Hotline is open 24 hours (800) 252-6465.
 - The Cocaine Hotline (800) 444-9999 is open 24 hours a day.
 - The National Institute on Drug Abuse Hotline is available 8:00 AM to 2:00 AM, Monday through Friday and 11:00 AM to 2:00 AM, on weekends (800) 662-4357.
 - You may also contact the California Department of Alcohol and Drug Programs at 916-322-6690 for further information on drug and alcohol rehabilitation centers in our area.

We recommend that any sign of drug use in either staff or students immediately notify the Student Services Manager. Caution must be observed not to wrongly accuse a person suspected of taking drugs as an improper accusation could lead to hurtful outcomes.

Non-Discrimination and Sexual Harassment Policy:

ICOHS College is committed to fostering a safe, inclusive, and supportive environment for all students and staff, free from discrimination based on race, color, national origin, gender, sexual orientation, religion, or disability. The college adheres to Title IX regulations, ensuring complaints of discrimination and sexual harassment are handled

swiftly and fairly.

- **Reporting Discrimination and Sexual Harassment**

Students or staff who experience or witness discrimination or sexual harassment are encouraged to report the incident to the designated Title IX Coordinators, Michael McGinty and Jessica Cheng. The process for reporting includes:

1. **Filing a Complaint:** Students or staff may file a formal complaint by contacting the Title IX coordinators in person, via email, or by phone. Complaints should include specific details about the incident(s), including date, time, location, individuals involved, and a description of the event.
2. **Confidentiality and Privacy:** ICOHS ensures that all reports are handled with confidentiality to the greatest extent possible, balancing privacy rights with the need for a thorough investigation.
3. **Investigation Process:** Upon receiving a complaint, ICOHS will initiate a prompt and thorough investigation in accordance with federal guidelines. This may include interviews with the complainant, the accused, and any witnesses, as well as reviewing relevant documents or evidence.
4. **Interim Measures:** During the investigation, ICOHS may implement interim measures, such as no-contact orders, academic accommodations, or changes to work or class schedules, to protect the safety and well-being of the complainant.
5. **Outcome and Disciplinary Action:** Following the investigation, ICOHS will determine whether a policy violation occurred. If so, appropriate disciplinary actions will be taken, which may include warnings, suspension, or expulsion. Both the complainant and the accused will be notified of the outcome.
6. **Appeals Process:** Either party may appeal the decision if they believe there was a procedural error or if new evidence becomes available.

Student Complaint and Grievance Process:

Students may file formal complaints or grievances through the Student Services Department. ICOHS follows a structured process to investigate and resolve complaints fairly. Students can escalate unresolved grievances to external agencies such as BPPE or ACCET.

Contact Information and Resources:

- **Main Campus Location:**
1770 Fourth Avenue,
San Diego, CA 92101
Phone Number: (619) 894-8119
- **Emergency Contact:**
San Diego Police Department (Emergency): 911
Non-Emergency Line: (619) 531-2000
Fire/Medical Emergency: 911

- **Nearest Hospitals:**
 - Sharp Rees-Stealy Downtown: (858) 499-2600
 - Scripps Mercy Hospital: (858) 832-2478
- **Emails:**
 - info@icohs.edu
 - Kieu.vo@icohs.edu Executive Director
 - compliance@icohs.edu
 - admissions@icohs.edu
 - financialaid@icohs.edu
 - studentservices@icohs.edu
 - academics@icohs.edu
 - Businessoffice@icohs.edu
- **Who to Report To:**
Incident reports should be submitted to the student services department or the front desk. Security log is maintained at the front desk.
- **Investigation and Follow-up:**
After an incident is reported, ICOHS initiates a review process to determine the appropriate response. In cases involving criminal activity or a significant security threat, local law enforcement may be called to assist with the investigation. All security logs and reports are maintained for future reference and to ensure campus safety compliance.

ICOHS College is committed to maintaining a transparent, safe, and supportive environment that adheres to all federal and state compliance requirements, including IPEDS, DOE, Title IV, and the Clery Act. By providing clear guidelines, safety protocols, and student resources, ICOHS ensures a comprehensive educational experience that prioritizes both academic success and personal well-being.

Security Report Statistic

- **Criminal Offenses Statistic - On campus**

Criminal Offenses	2022	2023	2024
Murder/Non-negligent manslaughter	0	0	0
Manslaughter by Negligence	0	0	0
Rape	0	0	0
Fondling	0	0	0
Incest	0	0	0
Statutory rape	0	0	0
Robbery	0	0	0

Aggravated assault	0	0	0
Burglary	0	0	0
Motor vehicle theft	0	0	0
Arson	0	0	0

• Criminal Offenses Statistic - Public Property

Criminal Offenses - Public	2022	2023	2024
Murder/Non-negligent manslaughter	0	0	0
Manslaughter by Negligence	0	0	0
Rape	0	0	0
Fondling	0	0	0
Incest	0	0	0
Statutory rape	0	0	0
Robbery	0	0	0
Aggravated assault	0	0	0
Burglary	0	0	0
Motor vehicle theft	0	0	0
Arson	0	0	0

• Hate Crime Statistic - On campus

2024	Ra ce	Religi on	Sexual orientation	Gen der	Gender Identity	Disabi lity	Ethni city	National Origin
Murder/Non-negligent manslaughter	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0
Fondling	0	0	0	0	0	0	0	0
Incest	0	0	0	0	0	0	0	0
Statutory rape	0	0	0	0	0	0	0	0
Robbery	0	0	0	0	0	0	0	0
Aggravated assault	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0
Motor vehicle theft	0	0	0	0	0	0	0	0
(Do not include theft from a motor vehicle)	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0
Simple assault	0	0	0	0	0	0	0	0
Larceny-theft	0	0	0	0	0	0	0	0
Intimidation	0	0	0	0	0	0	0	0
Destruction/damage/vandalis m of property	0	0	0	0	0	0	0	0

• Hate Crime Statistic - Public Property

2024	Ra ce	Religi on	Sexual orientation	Gen der	Gender Identity	Disabi lity	Ethni city	National Origin
Murder/Non-negligent manslaughter	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0
Fondling	0	0	0	0	0	0	0	0
Incest	0	0	0	0	0	0	0	0
Statutory rape	0	0	0	0	0	0	0	0
Robbery	0	0	0	0	0	0	0	0
Aggravated assault	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0
Motor vehicle theft	0	0	0	0	0	0	0	0
(Do not include theft from a motor vehicle)	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0
Simple assault	0	0	0	0	0	0	0	0
Larceny-theft	0	0	0	0	0	0	0	0
Intimidation	0	0	0	0	0	0	0	0
Destruction/damage/vandalism of property	0	0	0	0	0	0	0	0

• VAWA Offenses Statistic - On campus

	2022	2023	2024
Domestic Violence	0	0	0
Dating Violence	0	0	0
Stalking	0	0	0

• VAWA Offenses Statistic - Public Property

	2022	2023	2024
Domestic Violence	0	0	0
Dating Violence	0	0	0
Stalking	0	0	0

• Arrest Statistic - On campus

	2022	2023	2024
Weapons: carrying, possessing, etc.	0	0	0
Drug abuse violations	0	0	0
Liquor law violations	0	0	0

- Arrest Statistic - Public Property**

	2022	2023	2024
Weapons: carrying, possessing, etc.	0	0	0
Drug abuse violations	0	0	0
Liquor law violations	0	0	0

- Disciplinary Actions Statistic - On campus**

	2022	2023	2024
Weapons: carrying, possessing, etc.	0	0	0
Drug abuse violations	0	0	0
Liquor law violations	0	0	0

- Disciplinary Actions Statistic - Public Property**

	2022	2023	2024
Weapons: carrying, possessing, etc.	0	0	0
Drug abuse violations	0	0	0
Liquor law violations	0	0	0

- Unfounded Crime Statistic**

Category	2022	2023	2024
Total unfounded crimes	0	0	0